



Remote Backup Services Procurement Justification

Purpose: The Albuquerque Housing Authority (AHA) must have a plan in place for business continuity and disaster recovery.

As a newly separate agency that previously fell under the backup and continuity plan/services of the local municipality, it is important the AHA quickly implements its own plan/services in a cost-effective manner. One of the most critical aspects of this plan is AHA's business related data and thus the data must be stored offsite and be readily available in the event AHA is unable to access the systems and data located at 1840 University Blvd. SE, 87106.

Justification of procurement from Tenmast.

The majority of AHA's mission critical data is that which is gathered and managed in our agency-wide software database system called WinTen2+ which is developed and maintained by Lightfoot Software Inc. (DBA Tenmast) Tenmast's WinTen2+ is a sequel based database software package that manages data pertaining to all aspects of AHA's mission to include, property and client management, accounting/budgeting, accounts payable, receivables, work orders, inventory and reporting.

The decision to procure remote backup services from Tenmast is tied to the fact that WinTen2+ is solely developed and serviced by Tenmast and that Tenmast solely offers, as a service, a web-hosted version of WinTen2+ that can be utilized by housing authorities such as AHA on a regular basis or in the event that a continuity/disaster plan must be implemented. Therefore, if AHA's data is backed up remotely to Tenmast, in the event of an emergency, Tenmast could have a web-hosted solution ready within approximately 4 business hours with peripheral services such as mobile apps and document imaging within one business day. This service can be utilized on an as-needed basis without the expense of AHA maintaining additional offsite hardware and software licenses. The remote backup service was also quoted on the original proposal from Tenmast during AHA's RFP process.

A copy of the quote for hosted services is attached.


Christopher S. Krupar 9/8/2011
Information Systems Manager Date

