To: Albuquerque Housing Authority Board of Housing Commissioners

From: Thea Guerin, Deputy Director

Date: September 16, 2020

Re: Executive Communication 2020-03 FY2021 AHA Action Plan

Overview

Over the past year the Albuquerque Housing Authority (AHA) has been making great strides to define and operationalize its Mission, Core Values, and Vision in an effort to become a high performing Public Housing Authority in how it responds to: funder regulations; affordable housing evidence based practices; the affordable housing needs of the larger Albuquerque community; and, the diverse affordable housing needs of the vulnerable populations it serves. This year to add to this progression towards becoming a high performing Public Housing Agency, with support and guidance from the AHA Board of Commissioners and AHA staff, the AHA has expanded how it thinks about and articulates the use of affordable housing opportunities to support individuals and communities to make sustainable positive change.

This expanded vision of using affordable housing as a mechanism to empower individuals to make positive sustainable change in their own lives is embedded in the "Tasks" column of the FY2021 Action Plan under Goal #5. For the FY 2021 Action Plan, identified "Tasks" are focused on ensuring that AHA tenants and residents have increased opportunities to access economic and self –sufficiency supports and that the AHA continues to build a strong comprehensive network of social service provider partnerships that will help address a wide variety of social service needs. Also embedded in the "Tasks" identified for implementation in the FY2021 Action Plan, are mechanisms for AHA staff to effectively respond to the emerging needs of tenants and residents brought on by the Covid-19 Pandemic. Included in these tasks are improved uses of technology to support residents and tenants to access AHA services as well as increased supports to identify households that are destabilizing and use that information to connect these households to community resources including mental health/behavioral health services, educational services, and food services.

Another emphasis of the FY2021 Action Plan is a focus on piloting tools and process that will support AHA staff to gather data and use the data to more effectively monitor Program activities. Using the deliverables from the FY2020 Action Plan, staff members were able to analyze gaps in existing agency processes and practices and use this information to create monitoring tools and processes that will be piloted during the FY2021 Program year. These monitoring tools and processes will also enable staff to analyze current processes and develop improved processes to more effectively use technology to respond to compliance issues that were brought on by the Covid-19 Pandemic.

The 5-Year Goals, Objectives, and Activities that were presented last year in the AHA FY2020-2024 Strategic Plan have remained essentially the same. There were a couple of slight changes in wording for the following "Activities":

- **Activity 1.1.iii:** was added to the FY2021 Action Plan as staff were able to identify additional sources to increase the supply of affordable housing opportunities than those that had been identified in the FY2020 Action Plan.
- **Activity 2.3.i:** this Activity was expanded from the original language of "Create AHA workgroup to research possible incentives and funding" to the new language of "Research possible incentives and funding and establish partnerships". The older language was identified as being too specific.
- **Activity 3.1.i**: this Activity was expanded from the original language of "Create a workgroup to research deconcentration point category" to the new language of "Develop a deconcentration of poverty strategy". The new language was identified as a better fit for the overall intent of the Activity.
- **Activity 3.2.i:** this Activity was expanded from the original language of "Create workgroup to figure out how to implement landlord incentives to assist tenants with security deposits and research best practices for landlord" to the new language of "Develop Landlord incentive Program". The new language was identified as a better fit for the overall intent of the Activity.

Recommendation
Request that the AHA Board of Housing Commissioners formally adopt the AHA FY2021 Action Plan and grant the Executive Director and AHA Planning Team the discretion to adjust the Action Plan as needed throughout the year.

By voting to formally approve receipt of this Executive Communication, the AHA BOARD OF HOUSING COMMISSIONERS, the governing body of the AHA does:

1. Adopt the AHA FY2021 Action Plan; and
2. Grant the Executive Director and AHA Planning Team the discretion to adjust the Action Plan as needed throughout the year.

BY A VOTE OF 4 FOR, AND 0 AGAINST.

Members Absent: McGee
Members voting against: _____

ALBUQUERQUE HOUSING AUTHORITY
BOARD OF HOUSING COMMISSIONERS

By: /s Rebecca Robinson
Rebecca Robinson, Chairperson of the Board

ATTEST: /s Linda Bridge
Linda Bridge, Secretary to the Board and Executive Director